

Kathy A. Fitch

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28W290 Hillview Avenue, West Chicago, IL 60185

Areas of Specialization and Interest

- First-Year Writing
- Computers and Writing/Composition for Digital Environments
- Professional Writing
- Technical Communication
- Writing for Non-Profits and Community Service Organizations
- Science and Healthcare Writing
- Classroom and Disciplinary Assessment
- Faculty Development

Education

Master of Arts in English, Northern Illinois University, 1986.

- Emphases: Composition, Literature, Film.
- Arnold B. Fox Award for Excellence in Academic Writing.

Bachelor of Arts in English, Northern Illinois University, 1984.

- Minor: Psychology
- Summa Cum Laude

Teaching Experience

English Instructor, Northern Illinois University, Fall 2017-Present

Courses Taught:

- English 102
- English 103 P

- English 203

Departmental Service:

- *Make Your Home Among Strangers* Essay Contest reader/judge.
- Mae Thomas Award for Excellence in First-Year Composition reader/judge.

Associate Professor of English, College of DuPage, 1989-2003

Courses Taught:

- First-Year Composition
- Honors Composition
- Developmental Writing
- Literature and Film
- Honors Literature and Film
- Introduction to Film Art
- Horror Film
- Introduction to Poetry
- Poetry Writing
- Fiction Writing
- Non-Fiction Writing
- Variety of individualized special topics writing courses for students seeking targeted professional and personal writing instruction.

Departmental Service:

- **Coordinator of Adjunct English Faculty:** Interviewed, oriented, staffed, observed, reviewed, supported, and facilitated workshops for all part-time English faculty. Developed the first part-time English faculty website at College of DuPage.
- **Department IT Liaison:** Identified, secured funding, and provided training and support for faculty technology needs, including hardware, software, and digitally delivered tools used to promote effective teaching, assessment, and research. Facilitated “Syllaweb Development Workshop” for faculty making initial efforts to move instructional materials online in accessible and effective fashion. Also facilitated faculty development workshops in use of online teaching tools, such as Norton ConnectWeb.
- **Chair of Discipline-Level Assessment:** Led disciplinary efforts in assessment for accreditation, and in development of classroom-level assessment tools and techniques

designed to improve and support day-to-day student comprehension and success, and teaching effectiveness.

Institutional Service:

- **Co-Chair of College-Wide Assessment Team:** Led assessment workshops, presented at local and national conferences, developed promotional and educational materials for faculty, collected and analyzed assessment data, collaboratively wrote and revised assessment report in support of accreditation efforts.
- **Institutional Climate Committee:** Developed and promoted materials and activities to support and nurture creating and sustaining a positive learning, teaching, and working environment for all constituencies at the college.
- **Member of the College of DuPage Teaching and Learning Center Committee:** Developed materials, communications, events, and workshops designed to support faculty development.
- **Honors Advisory Council:** Established programs, policies, and procedures designed to support the development and success of honors students and faculty.
- **Faculty Technology Advisory Committee:** Identified and prioritized technology needs to support teaching and learning. Contributed to development of computer labs and technology enhanced classrooms.
- **Faculty Senator:** Represented teaching, learning, and disciplinary interests in ongoing discussions about the growth and direction of college policies, procedures, and strategic plans.
- **Grievance Team:** Worked to deescalate and resolve contractual, personnel, and personal disagreements and disputes to the mutual satisfaction of all interested parties.

English Instructor, College of DuPage, 1988-1989

Courses Taught:

- First-Year Composition
- Developmental Writing

English Instructor, Northern Illinois University, 1986-1988

Courses Taught:

- First-Year Composition
- Individualized Junior Qualifying Exam Instruction

Graduate Teaching Assistant, Northern Illinois University, 1984-1986

Courses Taught:

- First-Year Composition

Presentations, Publications, and Professional Activities

- **TechRhet:** Founder of the TechRhet discussion list for academics interested in computers and writing and related issues. Founder and current administrator of the TechRhet Facebook page.
- **Kairos:** Current member of the Kairos editorial board.
- **"Fierce Grace."** Remaking Moby Dick: An International, Multimodal Storytelling Performance. Print, video, and web publication in affiliation with Pea River Journal, 2013.
- **"Developing Online Portfolios for Teaching, Learning, Assessment, and Accreditation."** Oakland Community College, Michigan: Invited Speaker, 2004.
- **"Beyond Pioneers: Faculty Development as Philosophy, Partnership, and Pedagogy."** League for Innovation Conference on Computers and Information Technology, Minneapolis, Minnesota, November, 2001.
- **"Raveling Techne and Poesis: The Art of (Dis)Entanglement,"** Computers and Writing 2001, Ball State University, May 2001.
- **"The Importance of Faculty Voices in Courseware Development and Selection."** Computers and Writing 2001, Ball State University, May 2001.
- **Webfolio Workshop:** Northern Illinois University, DeKalb, Illinois. Facilitated by Michael Day. February, 2001
- **ConnectWeb Workshop.** Invited speaker. Norton Sales Conference. Sea Island, Georgia. January, 2001.
- **Co-Chair of Town Hall 2, "Dancing on the Limbs of Change,"** Computers and Writing 2000, Fort Worth, Texas, May 2000.
- **"Forgetting Beginnings."** Town Hall 2, Computers and Writing 2000, Fort Worth, Texas, May 2000.
- **Town Hall 2 Online.** Facilitator. Computers and Writing Online Conference, May 2000.
- **Honors in the 21st Century: Incorporating Technology into Honors Instruction.** Panelist. College of DuPage Honors Conference, May 1999.
- **"Learning Curves II: Classroom and Multisection Assessment at College of DuPage, 1998-1999."** Presenter. Triton Assessment Conference, 1999.

- **"Learning Curves: Assessment Strategies and Opportunities at College of DuPage."** Presenter. Triton Community College Assessment Conference, 1998
- **"Outcomes Assessment Workshop."** Facilitator. South Suburban College Faculty Development Day. South Suburban Community College, 1998.
- **"Making Your Writing Your Own."** Presenter. Study Skills Seminar, College of DuPage, 1996.

Professional Experience

Senior IT Consultant: Fitch Healthcare (FHC), 2011-2017

- Designed, developed, and maintained the FHC website.
- Designed and managed the FHC SharePoint site.
- Managed FHC MS Exchange.
- Trained and supported consultants in use and integration of SharePoint and Exchange.
- Managed all IT troubleshooting issues.
- Designed FHC's logo and graphic identity.
- Composed and edited a wide variety of internal and external documents and communications, including product line descriptions, press releases, and public relations materials.
- Managed FHC's social media presence.

IT Consultant: Axis Business Solutions and AxisPortals, 2003-2017

- **Aldermanic Campaign, Tim Egan, Ward 43:** Domain management, website development and maintenance, blog development and maintenance, email management, development and design of marketing materials, social media management.
- **St. Mary's Parish Church and School:** Domain management, website development and maintenance, CRM consulting, advertising, promotional materials, brochures, printing services, email management, course management system consulting.
- **Roseland Community Hospital:** Domain and website consulting, website development specifically geared to meeting Joint Commission accreditation requirements.
- **Adventist GlenOaks Hospital:** Development and design of marketing brochures, writing and editing, printing services.
- **Norwegian American Hospital (NAH):** Web development and maintenance, candidate application database development, web deployed database tools, intranet deployed

database tools, online applicant tracking system, web deployed physician search database.

- **NAH Board of Trustees:** Content management portal design, maintenance, training, and administration.
- **NAH Foundation:** Design, development, and editing of digital and print marketing materials, management of Constant Contact campaigns, social networking management, website design and maintenance.
- **Associates in Gynecology/Dr. Victor Trinkus:** Newspaper advertising, practice brochures, web presence consulting.
- **Dr. Sheron Brown:** Design and development of print marketing materials.
- **Dr. Helio Zapata:** Design and development of print marketing materials.
- **The Sibery Group, LLC:** IT transition consulting, domain management, online office and document portal development and training, email management, QuickBooks Online administration, website development and maintenance, IT training and support, document design, database design, writing and editing.
- **TSG Physician Solutions, LLC:** Domain management, online office and document portal, email management, QuickBooks Online Administration, document design, IT training and support, writing and editing.

Community Service

- **Friends of Klein Fen:** Domain and web site consulting, and web site design, development and maintenance for a community group devoted to restoration and conservation of a local wetland area.
- **St. Peter Catholic School:** Development and design of school sports website, and photography submission database. Research, consulting, and financial support of pilot tablet program for 7th and 8th grade students. Volleyball coach.
- **Highlake Homeowner's Association:** Research of historical development of neighborhood, collection of artifacts including vintage advertisements, photographs, and music, and development and publication of web site.
- **Roseland Community Hospital Foundation Board:** Support of community health education and services efforts, contribution to FHC funded scholarship program for undergraduate and graduate students in healthcare oriented programs at Chicago State University.

References available upon request.